Guest Pocket Guide

The Lodge at Mountain Village
1415 Lowell Ave
Park City, Utah 84060

(NOTE - Do not check in via the kiosk outside the elevators, that is for a different management company)

UNIT NUMBER AND CODES WILL BE MESSAGED 24 HOURS BEFORE ARRIVAL WITH SELF CHECK-IN DETAILS.

Owners: Stacey and Kenn Whitney
(AKA Stacey Zavadil)

Important Numbers & Websites

Owner (Stacey).....435-513-1225

always try Stacey before Kenn!

Owner (Kenn).....435-513-1547

Park City Transit (timetables and info)

Park City Resort (Tickets & Info)

Go-ParkCity.com

If it's an emergency and Stacey doesn't answer your text or call right away, please call her twice in a row - this will override any "do not disturb" setting that may have been activated on her phone.

Welcome

Thanks for choosing our condo! We know you will love it.

Save this guide to your phone or email, so you can access it easily during your stay. We have provided you with everything we can think of to make your stay easy and smooth.

We are just a text away for any other questions or issues.

Sign-up for deals and news, we promise not to spam you. We just don't want you to miss out on our early booking discounts or last minute deals!

SIGN UP

PARKING PASS REQUIRED

$400 deposit for parking pass.

Please request parking pass in advance, we will need to collect a $400 refundable fee via VENMO, credit card authoriztion ($1 fee) or the platform you used to book.

We will send the info for retreiving the parking pass with your door codes once we receive the deposit.

To return pass: place pass back where you got it and please lock it back up.

The HOA charges us $400 to replace a missing pass. Our parking lot is premium parking for the resort and the HOA has had to resort to these policies over years of abuse.

OUR #1 FAQ

Do we need to rent a car?

NO...you don't. In fact, we strongly suggest that you don't. You are staying in the best location in town, with ski-in/out access to Park City Resort. The FREE city bus stops right outside our building every 5-10 minutes, so when you are looking to take a trip to Old Town, Kimball Junction, Canyons Village or Deer Valley, you will prefer the public transportation options over trying to drive and park elsewhere. Most people that rent a car end up parking on day one and never using it during their trip.

It's impossible and expensive to park in Old Town - you will want to take the bus everywhere once you arrive.

Please contact me if you need a parking spot. This must be arranged in advance (disregard if we already discussed).

Transportation

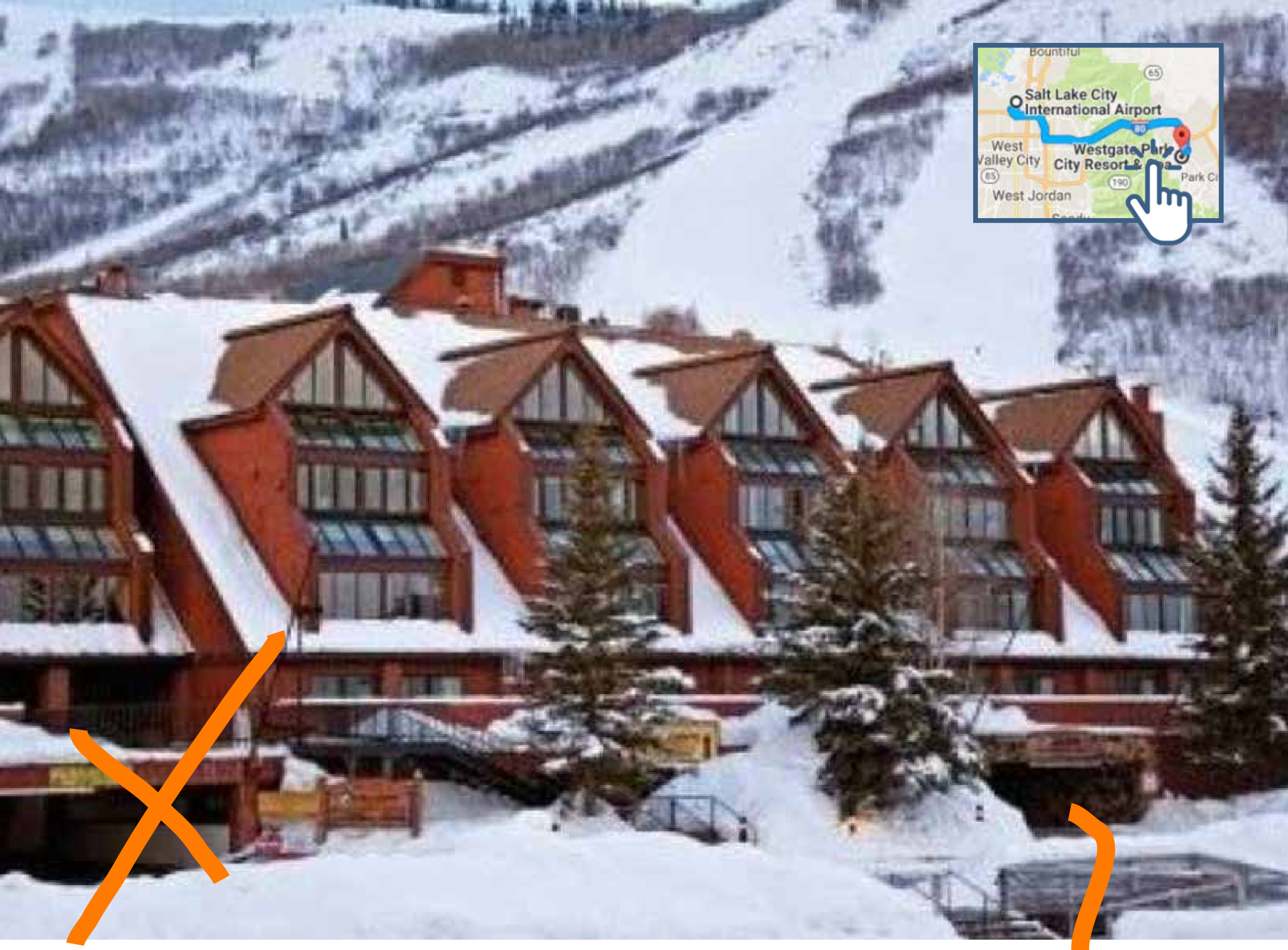
Park City has an excellent FREE transportation system that will take you anywhere in town and picks up right outside the building on the east end of the skate rink.

Airport --> Park City Options

Uber and **Lyft** are in the area, but be sure to pick the right option for your group, luggage and road conditions (you don't need 4WD if it's not snowing and the roads are clear).

There are also many local companies and shared vans/buses that you can reserve at baggage claim or online.

Public transportation is also available. Check our website.



Ride Service Drop Off

If your ride/driver is not a Park City based driver or company, they may not know the best place to drop you off. Their map application will get them close, but you may need to direct them to the parking garage dropoff area.

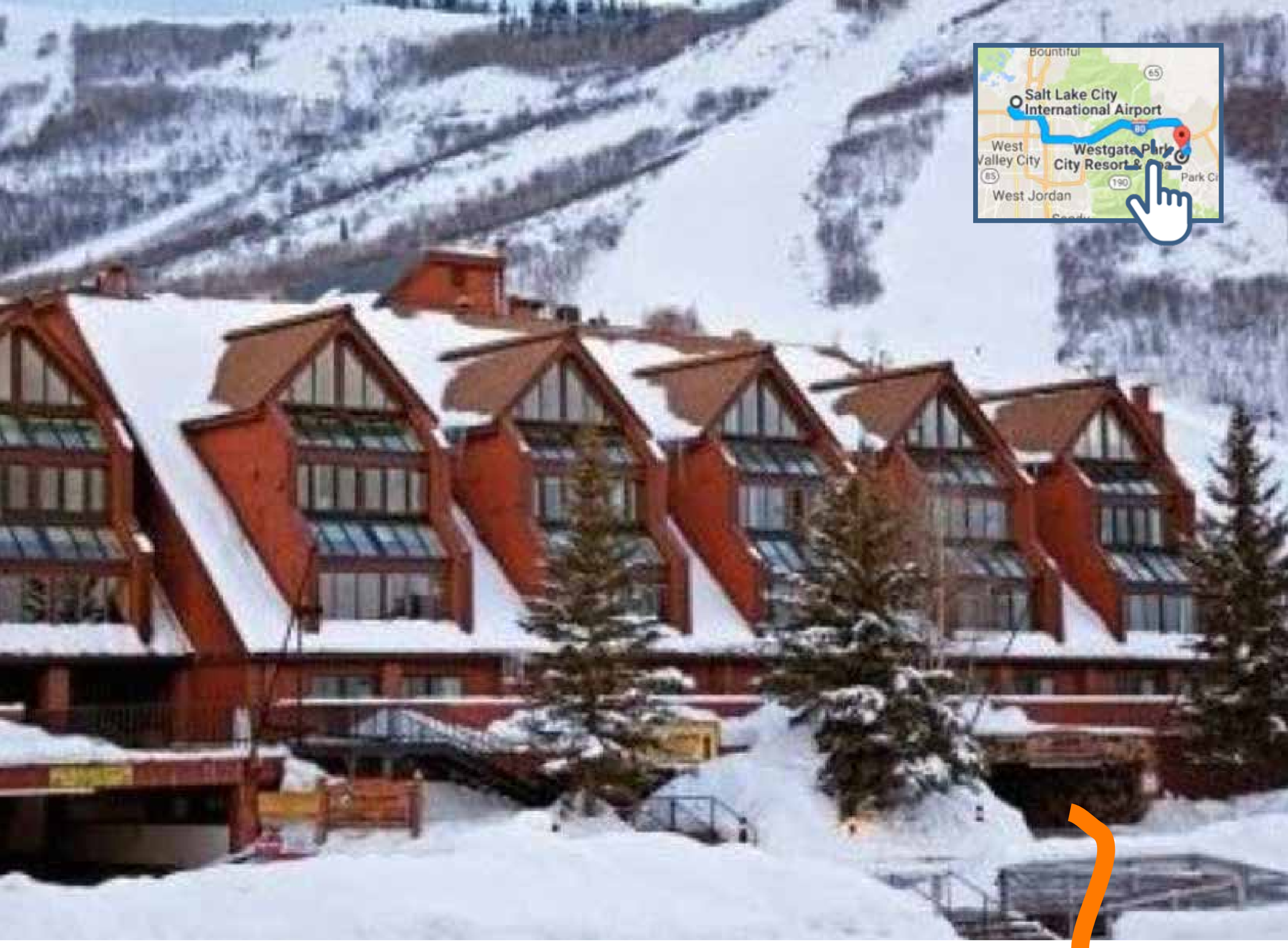
Have them follow the signs to The Lodge at Mountain Village check-in area.

P3

Drop Off Here

2nd garage entrance.

Look for the Lodge at Mountain Village signs.



Driving/Parking

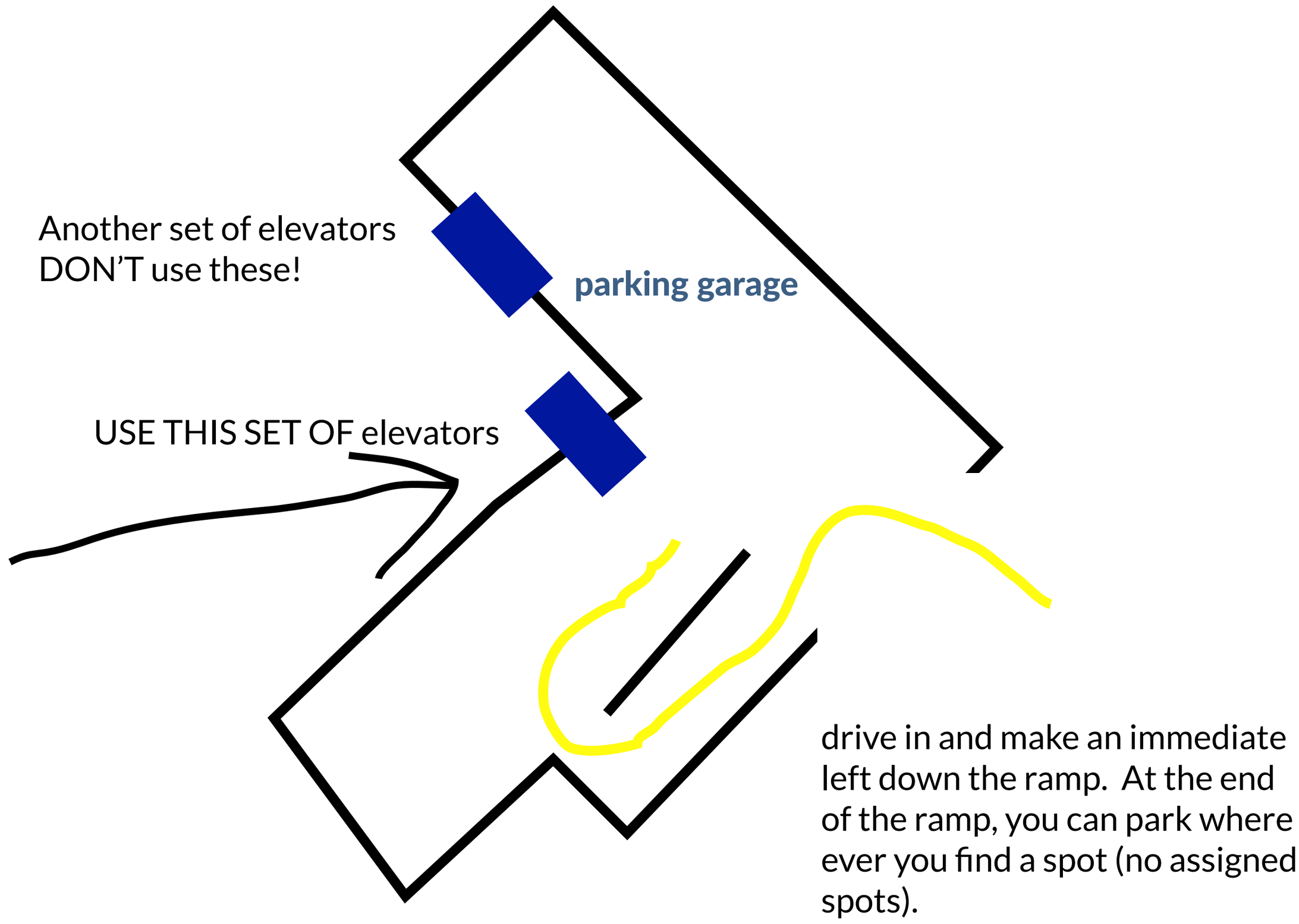
If you do rent a car and/or are driving, it's very easy to get here. It's just a 40 minute drive from the airport!

Just take I-80 (East from SLC or the airport). Take exit 145 to UT-224 South. Continue on UT-224 for about 5.8 miles. Turn right onto Empire Ave. Turn right onto Shadow Ridge Rd. Turn left onto Lowell Ave. You'll see our complex ahead, on the south end of the first resort parking lot.

P4

Park Here

2nd garage entrance. Turn left as soon as you enter the garage and park in the lower lot.



Getting In the Building

If you drove: once you get into the parking garage, you may notice a few doors that will let you into the building.

USE THE FIRST ENTRANCE ON THE LEFT.
While any of the entrances will technically work, this set will bring you right to our hall (1st floor).

If you have a ride, have them drop you off in the same spot (same set of elevators on P3 - you may see signs for All Seasons Resort Lodging* or The Lodge at Mountain Village).

*we are not affiliated with ASRL, but we share space.

Park Pass Required

Be sure to park only in designated areas that say **"owners and guests of The Lodge at Mountain Village"**. P4 Only.

There is a $400 deposit required for parking pass.

Return the parking pass before you leave. $400 fee to replace.

Check-in after 4pm

Use the key code provided to check yourself in. If you are early, send Stacey a text before you attempt to enter and she can let you know if it's ready early and allow early access.

Check-out before 10am

Key code will expire at 10am on the day of your checkout.

Early/Late Check-in/outs

Due to the popularity and strict cleaning protocols, we cannot accomodate early/late check-ins/outs.

Luggage Storage

You may use our storage closet in the hall next to our door. (Code will be sent you). You may need to share this with an incoming/ outgoing guest and space is limited. Paid storage is available via Jackson's Base Camp.

Parking

You will need to return the pass at check-out before 10am. If you are staying to ski, make sure you get a parking reservation via Park City Mountain. We suggest that you move it into the carpool lot (free) or paid lot before 9am.

Cleaning

Check around when you arrive and let us know if it is not cleaned to your satisfaction. We'll get the cleaners back up right away! Remember, unless you requested & paid for additional cleanings, we do not provide daily cleaning or towel exchanges during your stay.

Towels

We supply enough towels and linens for the # of people you indicated when you booked. If your plans changed and you have more in your party, just let us know asap. There may be a charge for more linens, as our cleaners charge based on amount of laundry.

We have designated pool towels in the closet, so you don't have to take your bath towels to the pool.

Maintenance

We check the condo periodically, but issues can arrive at anytime and we will do our best to make sure your stay comfortable and has everything in order!

For non-emergency issues, please contact us directly.

For emergencies

Get to a safe place and call 911 if appropriate (i.e. fire). You may also tell the front desk in emergencies if the issue may effect the safety of others or cause damage to our unit or nearby units (i.e. flood, plumbing emergencies, broken pipe, fire, etc). Of course, always try us first if the situation allows and you and your group are safe.

NOTE: Please be sure to review your exits and note escape path options .

435-513-1225	435-513-1547
Stacey	*Kenn*

Always try Stacey first!

Resort Amenities

Indoor/Outdoor Pool & Hot Tubs
Ping Pong
Ski Shop & Rentals
Fitness Center
Skier Locker Room
Guest Laundry

Front Desk

Our condo is privately managed, therefor we do not have access to services provided by the on-site front desk company. Please text Stacey for questions and/or issues.

Skier lockers

Skier lockers are located on level P3. We suggest locking up your skis there and using the exit to ski right down to First Time Lift, for a true ski-in/ski-out experience. Please do not remove the locks from the lockers when you checkout.

Codes will be sent to you.

Ski & Snowboard Rentals

Rentals are available for 30% via Jackson's Base Camp, right in our building. Let them know that you are staying at The Lodge! Book in advance online to make sure they are not sold out.

Lift Tickets

For the best prices, purchase in advance at snow.com. The more days you buy, the better the deal. Tickets can be picked up at the ticket offices in the base area.

In the Room

Heat - use the temperature on the wall to set the thermostat. Please turn down to 60 when you check-out.

Fireplace - there is an on/off switch on the fireplace. Watch your kids, it is not child proof. Please turn off when not in the room.

WIFI – passcode changes monthly. We will send it.

Light/Fans - The fan is controlled via the remote control.

Smart TV - remote and guide should be on the dresser.

WINTER - you may open the window if you wish. If snow is built up, please do not open or force.

Did you enjoy your stay?

Consider leaving us a review on Google, and/or the platform you booked us on! A 5-star review means that we did our job as a gracious host. Anything less actually means that we failed you in some way. If that is the case, please contact us directly so we can make it up to you!

GOOGLE REVIEW

YELP REVIEW

Book direct for the best rates.

Visit Go-ParkCity.com quote on your next vacation! We currently own 3 studio units in this building/hall.

435-513-1225